



Collaboration between NGO's, municipalities and wellbeing service counties

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Service concept for welfare and health promotion (RRP-project)

- Regional projects for sustainable growth 2022-2025
- Following national overall architecture of developing operating models and digital services
- Comments on draft from NGO's, municipalities, Wellbeing service counties and residents

- Improving access to health and social services.
- Enhancing cost-effectiveness.
- Reducing Covid19 effects
- Adding digital tools to health care in order to diminish welfare gaps

Service trays (included in service concept)

Services in one place

- Users: professionals and residents
- Service catalogue (PTV)
- Lähellä.fi-service
- Search-tool
- Themes
- Social prescribing

Service catalogue (by Digital and population data service agency):

- Description of the service or activity
- Service channels
- Links
- Classification of services and activities
 - Dividing in themes
 - Excluding sponsored and inappropriate sites
- Mandatory (by law) for public services)
- Possibility for NGO's



Engaging in collaboration

- NGO councils and regular communication with municipalities and wellbeing service counties
- Documented action plans to improve collaboration
- Developing "round tables" or similar concepts
- Support for the use of service catalogue

- Meetings and live-seminars
 - Teams-aamukahvit
 - Information to patients on specific diagnosis
- Economical support system
- The use of facilities continues



**Thank you
for your time**
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